



Pipeline Safety Information

Critical Information for Public Officials



Kinder Morgan Natural Gas Pipelines In Your Community

Every day, more than two million miles of pipelines crisscross the United States safely transporting natural gas and other energy products. Pipelines are the backbone of our nation's energy transportation infrastructure. According to the National Transportation Safety Board, pipelines are the safest mode of fuel transportation, both for the public and the environment.

Kinder Morgan is one of the largest operators of natural gas transmission pipelines in the United States and operates in more than 12 states. We have a strong safety record and are prepared to respond to and manage any disruptions that may occur.

Although rare, natural gas pipeline incidents can be dangerous and require caution and immediate action. In emergency situations, Kinder Morgan has the same priorities as emergency responders — protect life, property and the environment.



Pipeline Safety Procedures & 24/7 Monitoring

Kinder Morgan monitors and inspects its pipeline system 24-hours a day from its state-of-the-art System Control Center. We ensure public safety and safe pipeline operations through employee training, regular testing, aerial and right-of-way foot patrols and adherence to our comprehensive Integrity Management plan and procedures.

Using remote monitoring technology within the pipeline system, we can quickly detect changes in pressure or volume and can shutdown and reroute sections of the pipeline. In addition, our aboveground facilities, such as compressor stations, are equipped with emergency shutdown features and fire detection and suppression technology.

On an annual basis, we analyze data regarding the number of homes and businesses near our pipeline and identify High Consequence Areas that require special communication or evacuation procedures.

These measures demonstrate Kinder Morgan's commitment to safe pipeline operation and our dedication to the communities where we live and work. For more information about Kinder Morgan and our efforts to ensure safe pipeline operations, visit www.kindermorgan.com/public_awareness.

Working Together To Protect Pipelines & Right-of-Ways

In addition to 24-hour monitoring and on-going safety and security procedures, Kinder Morgan relies on public and government officials to alert the company about upcoming changes to roadways, bridges, zoning and other capital projects. Advanced notice allows Kinder Morgan to work together with community planning committees and land use personnel to address impact to the pipeline or right-of-way.

Kinder Morgan also relies on public and government officials to notify the company regarding potential damage or right-of-way issues and to enforce right-of-way restrictions and "Call Before You Dig" requirements.

Excavation activity is the most common cause of serious pipeline damage. In most states, residents, excavators and farmers are required by law to call 811 or their local One-Call center at least two working days before starting an excavation project to have underground utilities marked. Best practices encourage highway maintenance personnel and municipalities to call 811 before excavating.

Unauthorized building or planting in the pipeline right-of-way is known as encroachment. Kinder Morgan regularly conducts maintenance to trim trees and remove shrubs or structures that prohibit the company from clearly viewing the pipeline corridor during aerial or foot patrols and regular maintenance activities.

Please contact us if you know of places where trees, plants or structures are located on the pipeline right-of-way or if you see individuals digging in areas where underground utilities are not marked.

Locating Pipelines In Your Community

Pipeline markers are located along the right-of-way, at road intersections, waterways, railroad crossings and all aboveground facilities. They identify the general area but not the exact location of the pipe. Markers specify the product transported, the operator's name and emergency contact number.

The federal government also provides maps that show the approximate location of transmission pipelines in your community through the **National Pipeline Mapping System** at www.npms.phmsa.dot.gov. Government and safety officials can access additional information and download electronic files to import into emergency preparedness GIS mapping systems.

High Consequence Areas In Your Community

In compliance with our Integrity Management program, Kinder Morgan requests that public officials identify potential HCAs near our natural gas pipelines.

If you know of locations in your community that are near our pipelines and meet the criteria below, please submit site information online at <http://SubmitHCAinfo.kindermorgan.com>.

You are not being requested to conduct a search to identify these sites.

- An outside area or open structure that is occupied by 20 or more persons on at least 50 days in any 12 months (the days need not be consecutive). Examples include playgrounds, recreational facilities or stadiums.
- A building that is occupied by 20 or more persons on at least five days a week for 10 weeks in any 12 month period (the days and weeks need not be consecutive). Examples include religious facilities, office buildings or community centers.
- A facility occupied by persons who are confined, are of impaired mobility or would be difficult to evacuate. Examples include hospitals, prisons or schools.

Leak Recognition & Response

Although rare, pipeline incidents can be dangerous and require caution and immediate action.

Know the signs of a leak:

- Dead vegetation, liquid on the ground near the pipeline, dirt being blown into the air, fire or a dense white cloud or fog
- Hissing or roaring sound
- Pungent odor such as sulfur (rotten eggs)

If a leak occurs:

- Leave the area immediately and warn others to stay away
- Do not light a match, start an engine, use a telephone or cell phone or turn on/off any electrical appliances.
- Once you are a safe distance away from the potential leak, call 911 to engage local emergency response officials and Kinder Morgan
- Do not drive into an area where you suspect a leak, and do not touch or operate pipeline valves.



Kinder Morgan Natural Gas Emergency Contact Numbers

KM Interstate Gas Transmission
888-763-3690

KM Louisiana Pipeline
800-733-2490

KM North Texas Pipeline
800-633-0184

KM Tejas Pipeline
800-568-7512

KM Texas Pipeline
800-633-0184

Midcontinent Express Pipeline
800-733-2490

Natural Gas Pipeline Company of America
800-733-2490

Rockies Express Pipeline LLC
877-436-2253

Trailblazer Pipeline Company
800-733-2490

TransColorado Gas Transmission
800-944-4817

Corporate Headquarters
NON-EMERGENCY INQUIRIES ONLY
713-369-9000



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Kinder Morgan's Public Awareness Program; developed under the guidance of federal public awareness, damage prevention and integrity management regulation; is a single administered program for all applicable business units or entities. The Program is administered by Kinder Morgan's DOT Technical Working Group. For more information regarding Kinder Morgan's Public Awareness Program visit www.kindermorgan.com/public_awareness.