

Information provided in this document is summarized for the convenience of our customers. Note that in the event of any discrepancies between this document and Plantation's latest tariff, the tariff document will govern.

## PLANTATION PIPE LINE COMPANY

### CUSTOMER INFORMATION

#### Table of Contents

	<u>Page No.</u>
<u>Section I - General Information</u>	
Plantation Contacts (Telephone & Addresses)	1
General Plantation Information	2
Geographic Orientation	2
Batch Coding System	2
Product Scheduling	3
Product Measurement and Tickets	4
Product Inventory Control and Accounting	5
<u>Section II - General Reference</u>	
Product Codes	1
Delivery Terminals with Red Dye Injection Systems	8
Terminal Codes	9
Customer Codes	11
Origin Point Codes	13
Terminaling Company Codes	14
Pipeline Connection (Custody Ticket Use) Codes	16
Station and Facility Codes	17
<u>Section III - Product Specification</u>	
Segregated Product Specifications	1
Fungible Product Specifications	11

Section IV - Quality Assurance/Regulatory

Quality Assurance - General Information	1
EPA Volatility Regulations	1
Maximum Reid Vapor Pressure Chart	2
Ozone Non-Attainment Areas on the Plantation System	4
Low Sulfur Diesel Fuel Requirements	5
Reformulated Gasoline Monitoring Program	5
Instructions for Sampling and Testing of RFG	11
Schedule of RVP Movements	15

Section V - Communication Systems

Customer Communication System	1
Customer/Plantation Intercommunication Systems	1

Section VI - Policies and Procedures

Proration Policy	1
High Level Alarms	3
Interface Handling	3
New Customer Requirements	3
Customer Claims	4
Customer Claim Form	5